

Terms and Conditions

NOBU guarantees the normal operation of the unit for duration: 5 (five) years for the compressor and 5 (five) years for the electric/mechanic parts of all air-conditioning units (9.000 – 60.000 Btu/h).

- 1. The warranty card is valid from the purchasing date and the legal voucher is required (ex. invoice, retail receipt).
- 2. The warranty card refers to the first 2 years for all the spare parts and the repair costs of the unit.
- **3.** After the 2 first years, the warranty card refers only to the defective spare part. In order to keep valid your warranty card after the 2 first years, the preventive maintenance of the unit at least once per year is required.
- **4.** The warranty card refers only to structural defectives. Please note that expendable goods such as batteries are not included.
- 5. The warranty card is not valid in the following cases: Damages caused from intervention of unauthorized personnel.
 - Faulty installation, mishandling or damage of unit. Factors for which the production factory does not have any responsibility (great variations in power supply beyond the specifications of the unit, etc.).
 - Bad or insufficient maintenance.
 - NOBU is not responsible for any damages caused by exogenous factors such as use in no compliance with manufacturer's instructions, connection in non-grounded power supply socket etc.
 - If the power plug is cut from the power supply wire the warranty covers malfunctions or damages which are caused exclusively from the manufacturer of the unit or from defective elements.
- 6. In case of any unit's damage you should refer to the company that sold the unit.
- 7. The transportation costs from and back to technical department and the probable insurance of the units are under the customer's choice and responsibility.

EXCLUSIVE DISTRIBUTOR